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905-897-3100
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905-897-5129
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July 4, 2014

Ms. Althea Francis

Dear Ms. Fr

Member Id: [REDACTED]

I am writing in response to the many voice messages that you have left for staff and managers at the Ontario Disability Support Program (ODSP) office in Mississauga.

As you may know, the services provided by ODSP include income support, health and other benefits to eligible individuals. ODSP may also provide employment supports to help people with disabilities prepare for, obtain or maintain employment.

In order to access additional benefits or services, clients are encouraged to contact their caseworker directly for further information. The relationship with the caseworker is very important, and should be built on mutual respect and trust.

In the recent past, your caseworker and I have experienced difficulty on a number of occasions when attempting to support and assist you. We would like to move forward and foster a positive working relationship with you. When dealing with ODSP staff, please ensure that all interactions with our office are conducted in a courteous and respectful manner, free from profanities and shouting, as this behaviour will not be tolerated. Failure to comply with this request may require that any future dealings with our office be made in writing (by fax and/or mail only). This means that we will no longer review and address your voice messages.

I trust you will comply with my request. If you have any questions regarding ODSP services and supports, please contact your caseworker, Tracey Giannone, at 905-897-3100, extension 5201.

Sincerely,




Frank Sorrenti
ODSP Manager

c: Client file

Fax Cover Sheet

INSTITUTIONALIZED
BULLYING!

To: Ms. Tracey Giannone
ODSP Caseworker

From: Althea N. Francis
905-286-0443 (phone) 

Fax: 905-897-5129

Date: June 28, 2012

Phone: 905-897-3100 x5201

Pages: 1

Re: Client ID# ~~405483425~~ - Updating File

CC:

☐ Urgent ☐ For Review ☐ Please Comment ☐ Please Reply ☐ Please Recycle

First and foremost, thank you for not putting my file on hold although you had the right because you were not updated sooner. I am being bullied by co-op housing because I reported wrong doing (human rights violations/misappropriation of funds) and that's why I was not surprised when you called to update my file. The situation is emotional by having the same people in power also the abusers. I gathered evidence for human rights complaint (same as work-place harassment) but I am stuck now. I am living this but still can't believe it because I am weak. I attached documents for you to see if there are any services to speak on my behalf to protect my overall well-being - because it's already hard enough to work on safeguarding my mental health.

In the meantime, I have attached my income report, divorce certificate, car ownership and ~~bank~~ bank statement. To show I am trying to comply with your request, I called for my CPP statement (on Jun.26.12) and will take 1-2 weeks but will update you on other outstanding items needed to keep my file active.

In addition, by not holding this month's cheque, you helped me to pay my housing charge/rent on time to avoid giving my co-op any reason to mistreat me.

Also, please accept my sincere apology for not responding sooner.

*Enclosures

(Government Employee)

Jan. 27.14

Accusing you of setting up traps
To help abusers violate rights to privacy
also denying FAIR treatment for
Good Service to Sustain QUALITY
OF LIFE ! This is a personal
Attack that will not go unnoticed.
What have you Done to HELP
Thus far!

